



Newsletter to Suppliers

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SCHEME RATE 2019

The Board of Trustees has resolved to increase the overall WCMAS Scheme Rate for 2019 between 5.4% and 6.5% for medical services.

MEMBER'S GUIDES 2019

Members have been provided with their new 2019 Member's Guide where they will find all their available benefits.

RADIOGRAPHERS 2019

- Members have been advised that a limit has been introduced for Radiographer out of hospital services at R1,100 per beneficiary per annum at Scheme rate. Some practices are on indirect payment which means that member's receive the payment and will be responsible to ensure that the practice is paid. Only tests requested by GP & Specialists will be paid.
- Oxygen hire is now limited to R1,000 per beneficiary per month. Contact the Scheme for more information.

IMPORTANCE OF ICD10 CODES

The Scheme would like to emphasize the importance of ICD10 codes being reflected on all prescriptions and accounts. This will ensure that benefits are paid correctly.

GP REFERRALS

Members must obtain GP referrals to Specialists except for Paediatric and Gynecological visits.

CHRONIC MEDICATION

Chronic medicine benefits are subject to a Benefit Management Programme, MMAP, Reference Pricing, formularies and are paid from the risk pool account. All member's chronic medication must be registered at SwiftAuth Medikredit. Only doctors or pharmacists may call the toll free number – 0800 132 345.

No forms are required.



REFUNDS & STALE CLAIMS

Should members first pay their accounts before submitting it to the Scheme for a refund, a **fully specified account together with proof of payment will be required.** Receipts on their own will be rejected.

In order to qualify for benefits, claims must be submitted to the Scheme not later than 120 days following the month in which the service was rendered. Any claims older than this will be for the member's own account.

Fully specified claims can be sent to wcmas@wcmas.co.za or via facsimile 086 627 7795.

WEBSITE PRACTICE INFO.

Suppliers of services may view their practice remittance advices paid over the past six (6) months and current month via the website at www.wcmas.co.za. Practices can register online by following the easy steps explained on the registration page. Practices will also be able to immediately confirm membership of members without having to call the Scheme offices.

VISA TESTS

Please be advised that visa tests will be payable from member's available medical savings account balances.

CORRECT SWITCHES

Submission of claims via EDI

Providers are encouraged to please use the correct switch numbers when submitted WCMAS claims for the various Options. Contact the Scheme if you are not sure.

USEFUL INFORMATION

HOSPITAL DISCHARGE TTO'S

Suppliers are reminded that patients may receive TTO's (take home medication) Please be mindful to only provide for the condition that they were admitted for up to 30 day quantity on the Comprehensive Option and up to 7 days on the Midmas, Ntsika and Yebomed Options.



FRAUD

The Scheme has been made aware of members who once their medical savings accounts are exhausted, have themselves admitted to hospital for treatment. The same applies to members who have cash-back plans and request extended stay only to be able to claim from their insurance. These practices are strongly viewed as fraud. We encourage service providers/members who become aware of this practice to contact the Schemes tip-off line 0860 104 302.

Please note that members' and their dependants may not belong to two medical aid schemes at the same time. **This is fraud.**

MOBILE APP

INTRODUCING THE WCMAS MOBILE APP

Members can download the APP from Google Play Store on their Smartphone by typing in WCMAS. With this useful tool, members will be able to confirm active membership, have access to Scheme information and emergency numbers.



SUBMISSION OF ACCOUNTS - DECEMBER

Please take note of the date for our December 2018 month-end run and the deadline for the submission of claims for December 2018:-

<u>Month</u>	-	12/2018
<u>Deadline</u>	-	13/12/2018
<u>Month-end</u>	-	18/12/2018

Remittance advices will be e-mailed/mailed to practices after the December month-end run and payments will be made the first week in January 2019.

PATHOLOGY DRUG TESTS

The Scheme will only fund quantitative drugs of abuse tests, once a screening test (tariff code 4287) has been performed to confirm that there is evidence of drugs. The report and results must be sent to the Scheme before payment for specific drug tests can be considered.

HOSPITAL ADMISSIONS

All hospital authorisations must be obtained 72 hours prior to admission and must be obtained from Universal Health Care either telephonically or via e-mail. The contact details are as follows: -

Comprehensive & Midmas Options

0861 486 472 or via e-mail on
preauthorisation@universal.co.za

Important information for the Yebomed Option preauthorisations

0861 647 542 or via e-mail on
preauthorisation@universal.co.za

Ntsika Option

0861486472 or via e-mail on
preauthorisation@universal.co.za

IMPORTANT

For confirmation of membership after hours and during the office's annual closing, log onto the website's membership portal www.wcmas.co.za where you can also confirm available MSA.

Chronic medicine registrations: 0800 132 345

ER24: 084 124

OFFICE CLOSURE

Kindly note that the WCMAS Offices will be closed on 21st December 2018 as from 12h00 and will re-open on the 2nd January 2019 at 08h00.



Would like to wish all providers and their families a healthy and prosperous 2019.

PLEASE DRIVE CAREFULLY ON THE ROADS THESE HOLIDAYS.

